



Arizona Luxury
Lawns & Greens

Where the Environment and Technology Meet™

Standard Installation Warranty

The term "Synthetic Turf" as used herein, shall only include work performed by the manufacturer or Arizona Luxury Lawns. This guarantee shall not cover any defect, failure or damage in or to the Synthetic Turf, Borders and Pavers, which is:

- (a) subject to abuse, misuse, negligence;
- (b) installed, repaired, altered or replaced by any person other than Arizona Luxury Lawns;
- (c) damaged, directly or indirectly, including but not limited to, on account of, accident, vandalism, machinery, spiked shoes, animals, misuse, fire, flood, chemical reactions, acts of God, static or dynamic loads exciding the manufacturers specifications at the time of the installation, improper or faulty subsurface preparation, failure of the subsurface after the time of installation including settling of the surface, and the use of dry cleaning fluids or improper cleaning methods;
- (d) Exposed to light other than natural or approved light.
- (e) Damage from ruptured irrigation lines, and or non-terminated water sources below artificial grass are not covered by the installation or manufacturer's warranty
- (f) Installation is warranted for a period of 10 years which covers sink holes, seam ruptures or loose edges caused by installation errors.

Acts of God, vandalism, excessive water from pool, slip-n-slide, portable sprinkler or portable pools are not covered under the installation warranty. Synthetic Turf is considered a consumable product; therefore, this warranty excludes wear and tear.

- (g) Weeds that are along the edge of the turf, Broadleaf weeds and nut grass are not covered under the warranty; please see tip sheet in your warranty packet on how to care for those.
- (h) Neither Arizona Luxury Lawns & Greens nor Synthetic Grass Warehouse can guarantee EXACT color match between installations as dye lots can fluctuate between manufacturing runs.
- (i) Arizona Luxury Lawns & Greens is not responsible for damage to turf system caused by reflection or magnified sun light from any source; window, table or any other reflective source.
- (j) Arizona Luxury Lawns & Greens is not responsible for damage to turf system caused by sprinkler systems that remain intact and functional, which includes calcium hard water buildup and staining.
- (k) Arizona Luxury Lawns & Greens is not responsible for damage to turf system caused by homes or properties without proper water drainage, which includes lack of gutters. Turf is designed and manufactured to allow for proper rain water drainage. Homes or properties without gutters can experience unnatural wear to turf and turf foundation, diminishing overall look and lifespan.

This guarantee is expressly in lieu of all conditions and warranties expressed or implied in fact or by law or otherwise, including without limitation, any implied conditions or warranties as to merchantability or fitness for a particular purpose. No person or party is authorized to create any obligation or liability for AZ Luxury Lawns LLC, or the manufacturer, and only the guarantee expressed herein shall apply.

The manufacturers' obligations under this guarantee are restricted to the repair or, at its sole option, replacement of all, or the afflicted parts covered herein. The manufacturers' liability under this warranty is limited to the material value of the item to be repaired or replaced. The remedy of repair or replacement set forth herein shall be the sole remedy and the manufacturer or Arizona Luxury Lawns shall have no other obligations or liability in connection with any matter or thing, including without limitation, damages for personal injury or damages related to lost revenue, increased costs, downtime costs and all other indirect or consequential damages.

The manufacturer and Arizona Luxury Lawns endeavor to handle all warranty claims promptly and professionally conditional on the customers' account being in good standing at the time of the claim. It is agreed that all claims by purchaser made under the foregoing guarantee shall be invalid and null and void unless made in writing within ten (10) years from the date of manufacture and within thirty (30) days of learning of the cause giving rise to its claim.

Date Of Completion: _____

Installed By: **Arizona Luxury Lawns, LLC**

Customer: _____

Approved By All Corporate Officers: _____

Authorized Signature

Installation Address: _____

Thank you for selecting Arizona Luxury Lawns & Greens for your installation!

Arizona Luxury Lawns & Greens

PO Box 87106, Tucson, AZ, 85754

<https://www.azluxurylawnstucson.com>

Licensed, Bonded and Insured / ROC#286193